

MDLIVE[™]



CenturyLink[™]

Andrew Sample
12345 Main Street
Anytown, NW, 55555

Andrew,
Welcome to MDLIVE





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Anytown, NW, 55555

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Welcome to MDLIVE



24/7/365 access to U.S.
board-certified doctors

Andrew Sample
& Eligible Dependents



Scan with smartphone
for web access

Request a consultation ▼



1-888-632-2738



mdlive.com/centurylink

MDLIVE™

Get the care you need, when you need it!



24/7/365 Care
Anytime, Anywhere



US Board-Certified
Doctors



11 Minute Average
Call Back Time



Prescriptions Sent
Directly to Your
Pharmacy



mdlive.com/centurylink



1-888-632-2738

Scan with smartphone
to create a contact:



What can I use it for?

- Allergies
- Ear Infections
- Pediatric Care
- Prescriptions, if needed
- Nausea & Vomiting
- Respiratory Infections
- Sinus Problems
- Urinary Tract Infections
- and more...

When can I use it?

- For non-emergency medical issues
- Your doctor is not available on your schedule
- Anytime, Anywhere including nights, weekends, and holidays

To learn more about how you can use MDLIVE, visit mdlive.com/centurylink

MDLIVE™

Dear MDLIVE Member,

CenturyLink has selected MDLIVE to provide you with 24/7/365 access to board-certified primary-care doctors and pediatricians by secure video, phone or e-mail.

For CDHP and PPO members, non-Medicare eligible retirees, and their enrolled dependents, consults are only \$10! Due to IRS mandates for high deductible plans, employees and dependents enrolled in the HDHP must pay for 100% of all non-preventive medical costs until the deductible is met. The full cost of this telemedicine service is \$38, and once your deductible is met the \$38 copay is still due at the point of service. However, UHC will reimburse the difference between the consult fee paid and the coinsurance due.

Whether you are at home, in the office, traveling, or you simply want the most convenient way to see a doctor, MDLIVE is easy to use and available on your schedule anytime, anywhere. Our service is secure, confidential and compliant with all medical privacy regulations.

Visit mdlive.com/centurylink or call toll-free **1-888-632-2738** to get started and make your appointment today!

Sincerely,

Dr. Travis Stork

Emergency medicine physician and TV host.



HOW TO USE MDLIVE



Video Consultation

See a doctor using your computer over the Internet, via webcam



Phone Consultation

No Webcam? No Problem! Speak to a doctor over the phone



E-mail Advice

Ask questions and get advice privately using our secure e-mail system

GET STARTED TODAY!

1

Register online or by phone

Go to mdlive.com/centurylink
You will need the primary member's last 4 digits of SSN, Date of Birth, and UHC Member ID # or Highmark Member ID #.

You may also register over the phone by calling **1-888-632-2738**.

2

Complete medical history

Just complete your medical history during registration.

3

Request a consultation

For CDHP and PPO Members, non-Medicare eligible retirees, and their enrolled spouses and/or dependents consults are \$10! For HDHP members consults are \$38.

Our staff is available 24/7/365 by online video or phone!

MDLIVE™

Welcome to MDLIVE

24/7/365 on-demand access
to affordable quality healthcare
anytime, anywhere



WHEN TO USE MDLIVE

- For non-emergency medical issues (especially as an alternative to the high cost of an emergency room or urgent care center)
- Anytime, anywhere including nights, weekends and even holidays
- Your doctor or pediatrician is not available on your schedule
- When it's not convenient to leave your home or work
- You are traveling and need medical care
- You need a prescription or refill*



COMMON CONDITIONS WE TREAT

- | | | |
|--|---|---|
| <ul style="list-style-type: none">■ Allergies■ Asthma■ Bronchitis■ Cellulitis■ Cold & Flu■ Constipation■ Diarrhea■ Ear Infections■ Fever■ Gout■ Headache | <ul style="list-style-type: none">■ Infections■ Insect Bites■ Joint Aches & Pains■ Poison Ivy■ Rashes■ Respiratory Infections■ Sinus Infections■ Skin Inflammations■ Sore Throat■ Sports Injuries■ Urinary Tract Infections | <p>Pediatric Care</p> <ul style="list-style-type: none">■ Cold & Flu■ Constipation■ Ear Infections■ Fever■ Nausea■ Pink Eye■ Vomiting |
|--|---|---|

GET STARTED NOW



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Disclaimers: MDLIVE does not replace the primary care physician. MDLIVE operates subject to state regulation and may not be available in certain states. *MDLIVE does not guarantee that a prescription will be written. MDLIVE does not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. MDLIVE physicians reserve the right to deny care for potential misuse of services. For complete terms of use visit www.mdlive.com/pages/terms.html 010113