

Employee Concession Overview

(Legacy Qwest Active and Retired Employees Only)

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Description [Top](#)

The CenturyLink Corporate Discount Program (“the Program”) provides certain discounts on CenturyLink residential local and long distance services for the benefit of Program participants and their immediate families. Program eligibility and discounts vary by employee category. The three main categories covered in this document are:

1. Active non-represented and represented employees with less than 30 years of service
2. Active represented employees with 30 or more years of service
3. Represented and non-represented employees retiring

Availability and Eligibility [Top](#)

1. An Eligible Employee is a CenturyLink active management or occupational employee or retiree whose CenturyLink service is provided within Legacy Qwest's 14-state region service area.
2. Effective 2/28/14, occupational employees are required to have completed six months of service with the Company.
3. An eligible retiring employee is an employee who is moving from an active to a retired status. Retiring employees are no longer eligible for the Active Program requiring a change from the Active to Retired Program.
4. Active employees include employees from all legacy companies including CenturyLink Technology Solutions (Savvis). Contractors and vendors are not eligible.
5. The Program applies to eligible CenturyLink services located at the primary residence of a participant.

Cross Company Concessions

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Cross company concessions are available to all employees living in CenturyLink territory. This allows employees to receive the concession that is available within the service territory in which they reside, regardless of the employee's legacy company, or other contractual concession agreements.

Concessions will be provided according to the concession offering available in the applicable service territory where the employee resides. Concessions will be applied within the corresponding billing system i.e. employee is billed through Ensemble concessions will be applied in Ensemble. This offering applies to current CenturyLink represented and non-represented employees and CenturyLink Technology Solutions (Savvis) employees.

Effective 2/28/14, retirees will be eligible to receive cross company concessions. Legacy Qwest employees who retired prior to 1984 are not eligible to receive cross-company concessions.

Examples of cross company concessions:

- A CenturyLink Technology Solutions (Savvis) employee lives in a legacy EQ territory, so the employee is eligible for the legacy EQ concession offering billed on his Ensemble account.
- A legacy CenturyTel employee lives within legacy Qwest territory, so the employee is eligible for the legacy Qwest concession offering billed on his CRIS account.

Applying for Concessions

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To establish or change the employee discount for CenturyLink residential services on your primary residence located in a legacy Qwest service area, complete the Employee / Retiree Concession Form found in the concession matrix on the [Employee Concessions](#) intranet page.

Program Requirements

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1. To be eligible for this Program, an employee must have a CenturyLink residential wireline local voice service account with a service address within the Legacy Qwest's 14-state region service area. The employee's wireline voice service may be standalone (for example, 1FR) or part of a package or bundle.
2. Eligible employees **must** subscribe to auto pay (checking or savings only – no credit or debit cards) to qualify for an employee concessions.
3. Eligible employees are required to utilize paperless billing via MyAccount.
Exception: Employees who do not have access to a computer either at work or at home can opt-out of paperless billing by contacting the business office.
4. Employees must have CenturyLink Long Distance service to be eligible for the local service discount.
5. When two or more participants occupy the same household and share the same CenturyLink telephone service, only one discount will be granted. Discounts may not be combined to receive a higher discount.
6. There is no current employee discount for DIRECTV.

I. Active Non-Represented and Represented employees with less than 30 years of service

- Local Service – up to 2 lines billed together:
 - 50% off recurring charges of eligible products and services
 - 100% off activation/installation charges of discounted local products and services
- CenturyLink High-Speed Internet (HSI):
 - 50% off CenturyLink monthly Internet transport rate for eligible products
 - 20% off Internet Service Provider (ISP) monthly rate (CenturyLink Internet only)
 - 100% off activation charge (no discount on equipment or in-home installation)
 - 25% off CenturyLink @ Ease
 - 50% off of the Premium Services Learning Package and Variety Package
 - No discount for Pure Broadband (Standalone HSI)
- CenturyLink Long Distance (PIC/LPIC of 0236):
 - 50% off Employee Discount calling plan rate (OE3RM) at the rate of \$0.025 per minute
- CenturyLink Internet and Home Phone Bundle
 - Employee Discount is allowed **only** on the BBBW1-9 Bundles, which include the Home Phone Package without Long Distance (Package USOC PGOQW)
- CenturyLink Choice Online 256K (AZ, NE and CO): (Discount applied by Choice Online)
 - 50% off recurring charge and 20% off installations
- CenturyLink Choice TV (AZ, NE and CO): (Discount applied by Choice TV)
 - 20% off recurring charges
 - Must meet all Employee discount program requirements and have a CSN code of 05, 06, L or M on your account.
 - Must be an active employee. Retirees are not eligible.
 - Employee discount pricing cannot be added if in a PRISM term based promotion.

Note: Employee must identify themselves as a Legacy Qwest concession eligible employee when placing their order for Prism so the agent can transfer the employee to the appropriate center to write the order.

II. Active Represented employees with 30 or more years of service

- Local Service – Up to 2 lines billed together:
 - 100% off recurring charges of eligible products and services.
 - 100% off activation/installation charges of discounted local products and services.
- CenturyLink IntraLATA Long Distance (LPIC 5123):
 - 100% discount --- Call must originate from a LQ exchange but can terminate anywhere in the LATA
- Active employees (30+ years) can opt-in to the Active Employee (less than 30 years) Discount Program in order to participate in HSI, CenturyLink Choice Online and CenturyLink Choice TV discounts. Active employees (30+ years) who opt into the Discount Program cannot re-obtain 100% Local Service and IntraLATA Long Distance until retirement.

III. Represented and Non-represented employees retiring

- Local Service---Up to 2 Lines billed together:
 - 100% off recurring charges of eligible products and services.
 - 100% off activation/installation charges of discounted local products and services.
- CenturyLink IntraLATA Long Distance (LPIC 5123):
 - 100% discount ---Call must originate from a LQ exchange but can terminate anywhere in the LATA

CenturyLink’s Prism television product is available to many employees that live in select areas of Arizona, Colorado and Nebraska. CenturyLink offers special employee rates known as employee discounts to employees that subscribe to Prism service.

To qualify, the employee must:

- Be an active employee.
 - Note:** Retirees are **not** eligible for an employee discount on Prism service.
- Must have a CSN Code of 05, 06, L or M on their account.
- Must meet all other Employee Discount Program eligibility requirements.

The employee discount is **not** compatible with any Prism promotion term commitment.

- If an employee already has a Prism promotion term commitment in effect, the employee discount cannot be added. The term must expire or be removed before the employee discount can be applied.

Prism Service Packages	
Service Package	Price
Prism Essential Free HD	\$52.00
Prism Complete Free HD	\$59.00
Prism Preferred Free HD Starz, Showtime	\$65.00
Prism Premium Free HD HBO, Starz, Showtime, Cinemax	\$83.00
HD Service	\$0.00
DVR Service	\$8.00
Set Top Box-Primary Receiver	\$9.99
Additional Set Top Box 2-8	\$8.00

*All programming and prices subject to change at any time.

CenturyLink does not have an employee concession for wireless service. Our partner Verizon is currently offering the following discounts to CenturyLink employees:

- 22% Off MRC on Standard WLS Plans \$34.99 & up (UNLD, Add-A-Line, BBD Access N/A)
- 25% Off WLS Accessories/Optional Services

This discount offer is available through Verizon and is not in any way associated with CenturyLink employee concessions. Any employee interested in the Verizon discount must contact Verizon directly at (800) 922-0204 or you can sign up at: www.Verizonwireless.com/discounts.

Other wireless providers also offer discounts to CenturyLink employees. Again, these discounts are not in any way associated with CenturyLink employee concessions. Any employee interested in these discount offers must contact the provider directly. For more information click on one of the following providers:

- [Sprint](#) (website indicates discount is for “Embarq” employees but it is for all CenturyLink employees, site requires a Corporate ID of **WHEMC_ZZZ**)
- [ATT](#)

Contact Information [Top](#)

For questions regarding employees with service in Legacy Qwest service area, email emp.disc@CenturyLink.com.

For questions regarding employees with service in Legacy CenturyTel or Legacy Embarq territory, email cs-empconcessions@centurylink.com.

Employees should not call Human Resources or Support Center to sign up for employee concessions.

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Please note: The CenturyLink In-Region Discount Program is intended to be an employee discount program within Section 2510.3-1(e) of the U.S. Department of Labor regulations, "Sales to Employees" and accordingly is not an "employee benefit plan" for purposes of Title I of the Employee Retirement Income Act of 1974, as amended. The Employee Discount Program provides to employees at a discount goods and services sold to the public in the normal course of business. **The Company reserves the right to amend, modify and terminate the Employee Discount Program, at any time, and from time to time, in its sole discretion.**